

FAPSA/NSFAS Meeting
hosted by: University of Pretoria
1 March 2017

Communication

- **Communication seem non existence- guidelines, procedures and operational issues**
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Communication (Cont.)

- **Refers back to resolution taken in 2015 where DHET confirmed that FAPSA will not be excluded from any meetings that directly affect the operation of the institutions**
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Challenges with the NSFAS Online System

- Actual NSFAS system- system functionality
- When is the CIO position going to be filled
- Meaning of Description for the application statuses
 - ☐ Eligibility criteria
 - ☐ Provisionally funded thereafter rejected

Challenges with the NSFAS Online System (Cont.)

- ☐ Rejected with no reasons
- ☐ Do not qualify for university, consider TVET Colleges
- ☐ Awaiting for evaluation
- ☐ Academic evaluation
- ☐ Financial eligibility evaluated
- ☐ Student approved for funding but do not qualify in terms of NSFAS criteria E.g. Academic Performance, neediness and citizenship

Challenges with the NSFAS Online System (Cont.)

- ☐ No records found for the students applied
- ☐ True
- Handling SOP and LAF with relations to the online system
- ☐ NSFSA to provide clarity/procedure for signing of SOP/LAF
- The late approvals

Quintile1,2,3 and SASSA Grant Holders

- Cannot assess neediness in terms of NSFAS criteria
- Quintile school students and SASSA Grant holders is not ideal method to assess neediness
E.g. Means test

Student Switching between Institutions

- Procedure on switching students between the institutions

NSFAS Alignment to Institutions Calendar

- ▶ NSFAS alignment to institutions calendars

Final Reports 2016

- Technical issues on my NSFAS Manager not resolved
- Unrealistic submissions due dates
- 2015 reports not finalised

2016 Redistribution not resolved under the following categories

- Final Year
- General FTE
- General
- Post Grad

NSFAS Call Centre

- Unskilled
- Disastrous
- Costly to students and institutions
- No line of direction to Students and institutions

NSFAS Regional Offices

- NSFAS using student to advise other student?
- Confidentiality is a problem
- Inconsistent procedure

The Way Forward

- ▶ Resolutions: